NOMINATION FOR AWARD				
AWARD		CATEGORY (If Applicable)		AWARD PERIOD
Outstanding Reserve Component Public Affairs Officer		Individual		Jan 02 - Dec 02
RANK/NAME OF NOMINEE (First, Middle Initial, Last)		SSN (Enter Last 4 Only)	MAJCOM, FOA, OR DRU	
Lt Col Mona R.M. Vollmer		3313	AFMC	
DAFSC/DUTY TITLE	NOMINEE'S TELEPHONE (DSN & Commercial)			
35P4/Deputy Director, ASC Public Affairs	785-3334/937-255-3334			

UNIT/OFFICE SYMBOL/STREET ADDRESS/BASE/STATE/ZIP CODE

ASC/PA, Bldg 14, 1865 Fourth Street, Rm 240, Wright-Patterson AFB, OH 45433-7129

RANK/NAME OF UNIT COMMANDER (First, Middle Initial, Last)/COMMANDER'S TELEPHONE (DSN & Commercial)

Lieutenant General Richard V. Reynolds, DSN: 785-5714, COMM: (937)255-5714, Email: richard.reynolds@wpafb.af.mil

SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format)

## **Overall Effectiveness/Job Accomplishments:**

- "Top IMA on the Center command staff"--IMA to ASC/CC, committed to post 9/11 extended tour
- "My #1 IMA on command staff--top 1% of 39 O-5 IMAs--one of my top officers, period!"--ASC/CX
- "#1 IMA I've worked with in my 26 years! Exemplary officer ... mentor--bar none!"--ASC/PA
- "My 'go to' person on the toughest jobs--thrives on the challenge--delivers ... every time!"--ASC/PA
- Deftly handled responses to queries when F/A-22 \$690M cost overrun story broke--public informed
- Key player for First Lady's "Troops to Teachers" salute here--praised by First Lady's press officer
- Rescued Valor Park Medal of Honor memorial event--turned a potential fiasco into heroes' tribute -- Persisted when told "no" at every turn--secured fly-by over Mother's Day "no-fly" weekend
- Created ASC Support to the Warfighter Communications Plan, monthly inputs so clearly, concisely written, became AFMC's standard; tells ASC story via sure-fire messages in hands of senior leaders
- In addition to required duty, performed 139-day manday tour, expertly filled key deputy PA position

## Leadership/Organizational & Planning Skills:

- Expertly led the Air Force's largest installation public affairs office with 100 percent mission success!
- When the PA director is away, ASC/CC has one question: "Will Mona be there?" A proven leader
- "Top tier ... exceptional leader"--ASC/PA; "Visionary leader ... thinker--my top IMA!"--ASC/CX
- Unselfish servant--volunteered to lead PA team through transformation minefield--through bold personnel moves, optimized PA to rapidly deliver information to the warfighter and the public
- Developed first-ever Employer Appreciation Day with ASC IMA employers--included C-141 orientation flight, employers saw Total Force in action, cemented employer Reserve program support
- Developed weekly hour-long drive-time radio show--delivers Wright-Patt messages to thousands
- Initiated monthly officer mentoring luncheons--active, reserve CGOs get valuable time with leadership
- Key player in early 2003 Centennial of Flight plan; information transfer to project officer invaluable
- Kept ASC/PA IMA vacancies filled with qualified officers, NCOs--we stay at or above 100%
- Senior Individual Mobilization Augmentee School graduate, enhanced ability to lead unit's IMAs
- -- Selected to teach course to other senior IMAs--further testimony of outstanding ability, commitment
- Selected for highly coveted Reserve Component National Security Course--a tough selection process
- Recognized professional--selected by command staff to serve on installation CGO of year board

## **Judgment and Decisions:**

- Forward thinker--revamped existing checklists and PA processes to create first-ever checklists for weapons of mass destruction response--Team Wright-Patt now better prepared to face today's threats
- After successful PA transformation, selected by CC's staff director to facilitate Protocol off-site
- -- Led group through conflict resolution process, confrontational personnel issues--produced group teambuilding; established cohesive work relationships, clear definitions of job responsibilities
- Pushed for divestiture of PA staff responsibilities with local civic organization; freed up critical assets
- Provided expert guidance to AF's largest Security Review program--supports F/A-22, C-17, UAV, AF Research Lab, this year's case load exceeded 3,000--balanced releasability with security concerns **Communication Skills:**
- Expert communicator--when base computer network received massive attack, delivered clear "nothing compromised, network defenses worked" messages to local, national media--public reassured
- The best--from prep for First Lady's visit to delivering precision guided messages on AF's top issues
- On point for deployment coverage--1.7M in two states see Team Wright-Patt defending freedom
- Delivered Total Force message to 300+ non-choir community leaders at Reserve 2-star promotion, secured media coverage reaching thousands in city where Air Force presence is nearly non-existent
- Wrote precision guided messages responding to local West Nile Virus case during height of national coverage--Team Wright-Patt work force, public informed, reassured, potential media frenzy avoided
- Developed electronic method for timely updates to IMAs--they're informed, get training on-time